

System Usability Scale (SUS) Report

Adaptive Information System for Charity Organization (AISCO)

We ask twenty charity organizations to use the AISCO website. First, they choose their required features and fill in the organization's information. Next, we ask them to try the AISCO features, such as adding new programs, incomes, and expenses. The System Usability Scale (SUS) is utilized for measuring the usability of generated AISCO websites

SUS Question

- Q1. I think that I would like to use this system frequently
- Q2. I found the system unnecessarily complex
- Q3. I thought the system was easy to use
- Q4. I think that I would need the support of a technical person to be able to use this system
- Q5. I found the various functions in this system were well integrated
- Q6. I thought there was too much inconsistency in this system
- Q7. I would imagine that most people would learn to use this system very quickly
- Q8. I found the system very cumbersome to use
- Q9. I felt very confident using the system
- Q10. I needed to learn a lot of things before I could get going with this system

SUS Response

SUS RAW RESPONSE

Organization	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10
Org 1	2	2	4	3	4	4	3	3	3	4
Org 2	4	2	5	3	3	2	4	2	3	3
Org 3	5	1	5	2	5	1	5	1	1	2
Org 4	5	1	4	4	4	2	5	1	4	3
Org 5	5	1	3	2	4	2	5	1	5	2
Org 6	5	1	5	3	4	2	5	2	4	2
Org 7	4	1	5	2	4	2	5	1	5	2
Org 8	2	3	3	3	3	4	3	3	3	3
Org 9	4	2	5	2	4	4	4	2	5	5
Org 10	4	2	4	2	4	2	4	2	4	3
Org 11	5	1	4	1	4	2	5	1	5	3
Org 12	2	2	4	3	3	4	5	1	4	2
Org 13	4	1	5	2	4	3	5	1	4	1
Org 14	3	2	4	2	4	2	4	2	4	3
Org 15	4	1	1	2	4	2	4	1	4	3
Org 16	5	5	5	5	5	5	5	5	5	5
Org 17	5	1	4	3	4	2	5	1	2	5
Org 18	5	1	5	2	4	2	5	1	5	5
Org 19	5	2	5	2	4	2	5	1	5	4
Org 20	4	3	3	4	3	5	3	3	3	3

SUS Score Calculation

Odd questions, the converted score is the raw score minus 1.

Even questions, the converted score is 5 minus the raw score.

SUS CONVERTED SCORE

Organization	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Score
Org 1	1	3	3	2	3	1	2	2	2	1	50
Org 2	3	3	4	2	2	3	3	3	2	2	67,5
Org 3	4	4	4	3	4	4	4	4	0	3	85
Org 4	4	4	3	1	3	3	4	4	3	2	77,5
Org 5	4	4	2	3	3	3	4	4	4	3	85
Org 6	4	4	4	2	3	3	4	3	3	3	82,5
Org 7	3	4	4	3	3	3	4	4	4	3	87,5
Org 8	1	2	2	2	2	1	2	2	2	2	45
Org 9	3	3	4	3	3	1	3	3	4	0	67,5
Org 10	3	3	3	3	3	3	3	3	3	2	72,5
Org 11	4	4	3	4	3	3	4	4	4	2	87,5
Org 12	1	3	3	2	2	1	4	4	3	3	65
Org 13	3	4	4	3	3	2	4	4	3	4	85
Org 14	2	3	3	3	3	3	3	3	3	2	70
Org 15	3	4	0	3	3	3	3	4	3	2	70
Org 16	4	0	4	0	4	0	4	0	4	0	50
Org 17	4	4	3	2	3	3	4	4	1	0	70
Org 18	4	4	4	3	3	3	4	4	4	0	82,5
Org 19	4	3	4	3	3	3	4	4	4	1	82,5
Org 20	3	2	2	1	2	0	2	2	2	2	45
SUS Score											71,375